

### MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### GENERAL INFORMATION

### **Requestor Name and Address**

DOCTORS HOSPITAL AT RENAISSANCE 5501 S MCCOLL RD MCALLEN TX 78539

Respondent Name Carrier's Austin Representative Box

Edinburg Consolidated ISD Box Number 21

MFDR Tracking Number MFDR Date Received

M4-12-2585-01 April 9, 2012

## REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Labor Code 134.403"

Amount in Dispute: \$638.42

### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "The diagnostic test was not pre-authorized in accordance with Rule 134.600 (8)(A), as such the bill was denied in its entirety. The claim was processed properly and the Carrier maintains that the provider is not due reimbursement."

Response Submitted by: Thornton Biechlin Segrato Reynolds & Guerra, L.C.

### **SUMMARY OF FINDINGS**

| Dates of Service | Disputed Services            | Amount In<br>Dispute | Amount Due |
|------------------|------------------------------|----------------------|------------|
| August 25, 2011  | Outpatient Hospital Services | \$638.42             | \$0.00     |

# FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.403, titled *Hospital Facility Fee Guideline Outpatient*, sets out the reimbursement guidelines for facility services provided in an outpatient acute care hospital.
- 3. 28 Texas Administrative Code §134.600 sets out the guidelines for prospective review of health care.
- 4. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits dated October 4, 2011

- T197 Payment denied/reduced for absence of, or exceeded, pre-certification and/or authorization. Explanation of benefits dated March 9, 2012
- T153 No additional reimbursement allowed after review of appeal/reconsideration.

T197 – Payment denied/reduced for absence of, or exceeded, pre-certification and/or authorization.

## <u>Issues</u>

- 1. Did the respondent support the insurance carrier's reason for denying procedure code 73721?
- 2. What is the applicable rule for determining reimbursement for the disputed services?
- 3. Is the requestor entitled to reimbursement?

#### **Findings**

- The insurance carrier denied disputed surgical services billed under procedure code 73721 with reason code T197 – Payment denied/reduced for absence of, or exceeded, pre-certification and/or authorization." Review of submitted documentation did not find evidence to support that this service had been preauthorized. The insurance carrier's denial reason is supported.
- 2. Per 28 Texas Administrative Code §134.600(c)(1), effective May 2, 2006, 31 *Texas Register* 3566, the carrier is liable for all reasonable and necessary medical costs relating to the health care listed in subsection (p) only in the case of an emergency or "preauthorization of any health care listed in subsection (p) . . . that was approved prior to providing the health care." §134.600(p)(2) states that the non-emergency health care requiring preauthorization includes "outpatient surgical or ambulatory surgical services."
- 3. The disputed service was not pre-authorized, no reimbursement can be recommended.

#### Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

### **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

#### **Authorized Signature**

|           |  | June 5, 2013 |
|-----------|--|--------------|
| Signature | Medical Fee Dispute Resolution Officer | Date         |

## YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.